

The WritersUA User Assistance Tools Survey

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This Tools Survey is designed to provide our community with a guide to the relative popularity and satisfaction of a number of tools. If you specialize in the area of software user assistance, please take a few moments to contribute. You can answer as much or as little of the survey as you choose. This is the only page.

As always, the results will be publicly posted on this very same web site for your free reference. The results are currently available for the [2010/11 Tools Survey](#). Thank you for participating in the User Assistance Tools Survey!

This survey requires you to enter your name and a valid email address. This is necessary in order to validate the data and avoid unfair voting practices. By default, this information will be deleted as soon as we process the survey responses. If you would like us to use this information to contact you about future surveys and news, select the Opt In checkbox.

*** First Name**

*** Last Name**

*** eMail Address**

Opt In for future contact. Default is NO.

Yes

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Articulate

RoboHelp

Adobe

SnagIt

TechSmith

UltraEdit

IDM

Vasont CMS

Vasont

Visio

Microsoft

WebWorks

ePublisher

Quadralay

XMetaL

JustSystems

Other (please specify)

We appreciate receiving any comments that you have about this survey--please use the text box below.