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## Useful URLs for Guided Help: A Revolution for Software Help and Support?

### ***Microsoft Guided Help Examples***

<http://tinyurl.com/oeY82>

### ***Gtecko's PCPal***

<http://www.pcpal.com/>

### ***Rocket Software's ActiveGuide***

<http://www.rocketsoftware.com/portfolio/activeguide>

### ***Christensen/Roberts Solutions (consultants on ActiveGuide)***

<http://crsol.com/home/home.htm>

### ***Live ActiveGuide Demonstration (based on Form 1099R)***

[http://www.crsol.com/demo/form4\\_1099r.html](http://www.crsol.com/demo/form4_1099r.html)

### ***Solan Technologies eTracker***

[http://www.solan-elia.com/solantech/iframe\\_4.html](http://www.solan-elia.com/solantech/iframe_4.html)

### ***EC Software's TNT Screen Capture (example of Training Card Help)***

[http://www.ec-software.com/products\\_tnt\\_overview.html](http://www.ec-software.com/products_tnt_overview.html)